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Got-Junk? founder hates sound of silence

Dave McGinn, Financial Post

Published: Saturday, April 19, 2008

Brian Scudamore is the founder and CEO of the Vancouver-based junk-removal company 1-800- GOT-JUNK? Running the company may not be as exciting as being an astronaut, but it sure beats working at a fast-food chain.

1. What's your dream job? A This one.
2. What's your least favourite sound at work?

A Silence. I need to hear the buzz that surrounds the office.

3. What was your previous job?

A I started this business when I was 18, so I don't have many horror stories of bad jobs. I believe the last job I had before this was at Wendy's.

4. What did you want to be as a kid?

A Astronaut.

5. Who do you most admire? A My grandparents. They built and ran an Army and Surplus store from the ground up. I always admired the way they treated their customers.

6. What is your most satisfying moment at work?

A Whenever I get a message from a franchise partner or an employee at the Junktion (our head office) confirming to me the decision they made to be part of 1-800-GOT-JUNK?

7. If you could have any job in the world, what would it be? A This one.

8. What words or phrases do you most use at work?

A "Vision." "It's all about people." "The system works." "That's awesome!"

9. What do you consider your greatest achievement?

A Founding this business. No matter what the future has in store, that will always be my greatest accomplishment.

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10. My philosophy of work is □ A It's all about the people. You have to find the right people, and once you have them, treat them right.

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